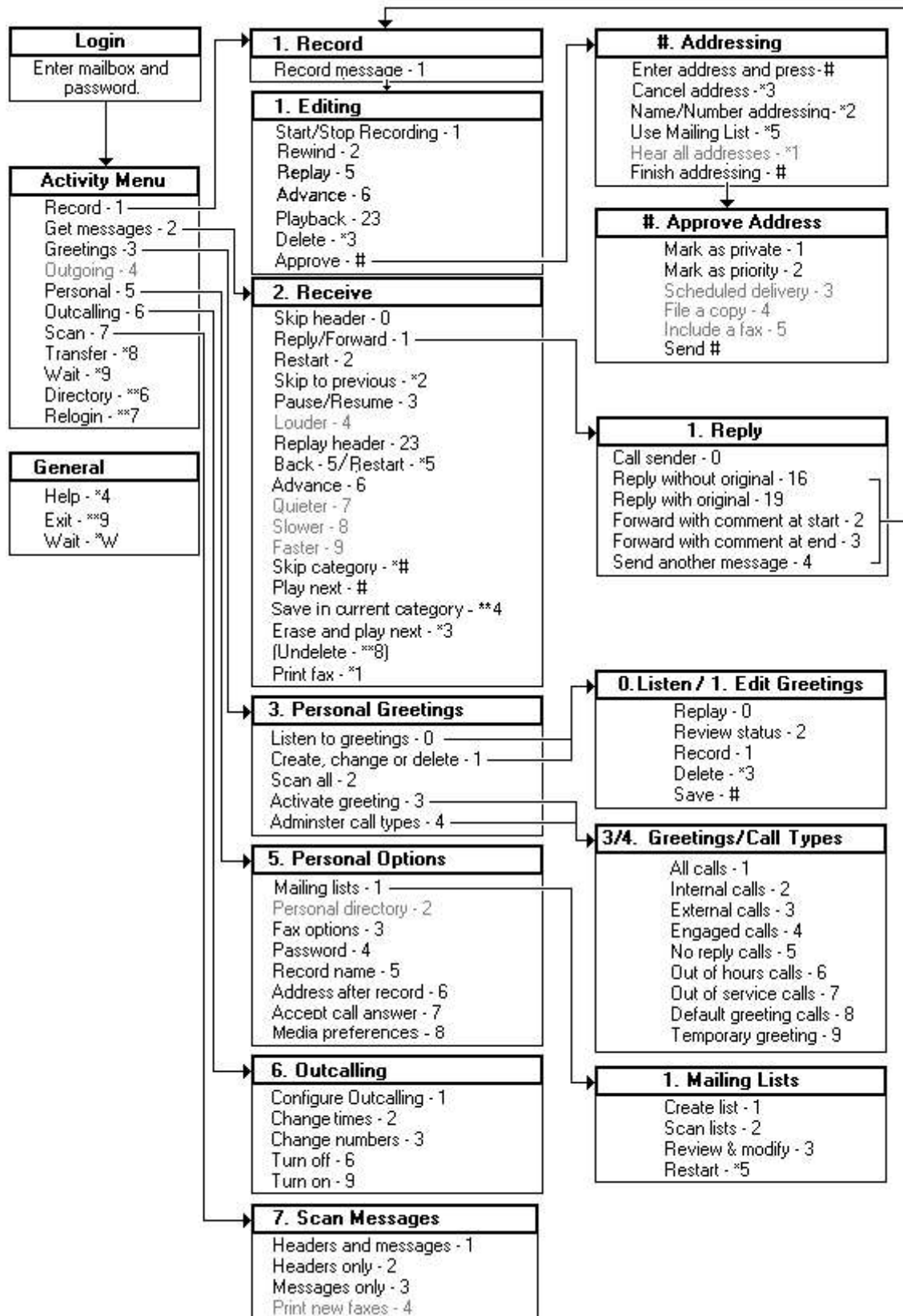


[Introduction](#)**Summary of Mailbox Options**

Here is a summary of the options that are available for collecting voicemail messages. The options that are shown in gray are not supported by IP Office™ Platform Intuity emulation.



- If the system administrator has set up at least 1 voicemail transfer number, you can press *0 while you are collecting messages and you will be transferred to a reception number.
- You can choose an option in a prompt without waiting for the prompt to finish. However, you cannot dial through error messages or prompts that the system wants you to hear.

- For details of options that are available to callers who want to leave a message, see [Options for Mailbox Callers](#).

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(intuityflowchart.htm)

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<http://marketingtools.avaya.com/knowledgebase/user/ipoffice/mergedProjects/mailboxintuity/intuityflowchart.htm>

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