



The Power of We™



Mobile Care Coordination and Telehealth

Focused on the entire lifecycle of patient care, Avaya Healthcare Solutions improve patient outcomes, reduce healthcare costs, and increase patient satisfaction by removing barriers that hold up hospital clinical processes. The solutions help over 5,500 healthcare organizations combine communications, collaboration, mobility, and workflow automation to simplify and automate patient care processes from prevention to treatment to post discharge follow up and home care. This results in an improved patient experience and reduced costs.

Avaya Mobile Care Coordination and Telehealth Solutions enable healthcare professionals to be more accessible and responsive. By making healthcare professionals available when offsite or at the hospital, these solutions help improve the quality of patient care, patient satisfaction, and staff productivity, as well as:

- Improve accessibility of specialists and caregivers
- Expand physician and nurse mobility
- Speed patient diagnosis and collaboration
- Enhance the quality and transition of care
- Increase staff availability and responsiveness
- Improve the patient experience by reducing medical errors and wait times

Mobile Activity Assistant with Avaya one-X® Mobile SIP

Mobile Activity Assistant with Avaya one-X® Mobile SIP is an advanced mobile messaging client designed to help hospital

staff provide enhanced care coordination while mobile. In a single view on a mobile device or tablet, this solution manages tasks, alarms, alerts, and messages initiated by a system, device, or person. Using dynamic contextual message prioritization, it presents the highest priority messages first, minimizing information overload and alert exhaustion. In addition, presence status is displayed directly within the client so staff can respond via text and, using Avaya one-X® Mobile SIP, can also launch and initiate a voice call with a single touch.

The Avaya Flare® Experience

The Avaya Flare® Experience eliminates the need to communicate using different interfaces and directories. This application offers fast easy access to integrated real-time communications and collaboration tools including:

- drag-and-drop voice and video conferencing
- multiple enterprise and personal directory access

- presence, instant messaging, email, contextual history, and social media
- collaboration capabilities from any location, whether at the hospital or a patient's home

Avaya One Touch Video Solution

The Avaya One Touch Video Solution enables personal voice, video and collaboration sessions between healthcare professionals and patients. Associates can initiate interactions by selecting a link from an email or their organization's Web page. Especially effective when specialists are at different sites or delivering care at home, this solution offers a face-to-face connection between patients and physicians who are remote from one another. Upon receiving an email from a physician or accessing a website, a patient simply clicks the Avaya One Touch Video link to set up a video call with the physician. It requires no special equipment or technical capability.

Avaya Scopia® Video Collaboration

Avaya advancements in video communications for healthcare focus on telehealth solutions that enable home care nurses and rural hospital workers to quickly access specialists and physicians,

located anywhere, using video. Additionally, Avaya telemedicine solutions enable video collaboration between remote Telemedicine Carts and clinicians/specialists on Avaya Video solutions, including Avaya Scopia video collaboration.

Conclusion

Avaya healthcare solutions are designed to improve the patient experience while helping healthcare providers reduce costs and improve productivity. The solutions enhance all aspects of the patient care lifecycle and enable healthcare providers to save money by improving existing healthcare processes and practices instead of purchasing expensive new systems that require comprehensive staff retraining.

Learn More

To learn more about Avaya Healthcare Solutions, contact your Avaya Account Manager or Avaya Authorized Partner or visit us at www.avaya.com/healthcare.

About Avaya

Avaya is a global provider of business collaboration and communications solutions, providing unified communications, contact centers, data solutions and related services to companies of all sizes around the world. For more information please visit www.avaya.com.

